



A subsidiary of **GSL Dardan Ltd**

CCTV deters anti social behaviour at Norfolk Community Centre

CLIENT PROFILE

In 2001, the former St Michael's Primary School was transformed into a new community centre for South Lynn as part of the package of Community facilities for the Nar Ouse Regeneration Area. A £320,000 refurbishment programme was undertaken to provide the South Lynn community with a flexible and adaptable facility for community events, workshops, meetings and private functions. The project was funded by the Borough Council of King's Lynn & West Norfolk and the Homes & Communities Agency.

CLIENT ISSUE

The council required a remote monitoring system to protect their investment in the new community centre; one that was suitably visible to deter anti-social behaviour and yet not intrusive to deter the communities' enjoyment of their new facilities. It was felt that the centre needed a CCTV system in place for the safety and security of both staff and customers alike and that it would be beneficial to set up the system to link to the existing control room for monitoring.

Gardwell Secure Systems are the main contractor that the Borough Council of King's Lynn & West Norfolk use for their main CCTV systems throughout the borough and they were regarded as 'the best choice' in terms of providing a reliable service backed up by experience.

OBJECTIVES

To survey both the site and its facilities and recommend the most effective remote monitoring solution; one that the council could monitor remotely out of hours.

GARDWELL SECURE SYSTEMS RESPONSE

Gardwell secure systems carried out a survey and recommended the installation of an Adpro Fasttrace 2 Digital Recorder/ Remote Transmitter along with a number of External and Internal cameras. It was agreed to install a Functional Pan, Tilt and zoom (PTZ) camera externally on the front of the building with a static camera and movement detector located at the rear.

A number of internal static cameras were also installed to cover the main reception, main corridor, two entrance doors and main hall. The system was set up to provide 24/7 recording to permit authorised staff to view the CCTV images via a PC on site. Out of hours, the system is remotely monitored by Kings Lynn council's CCTV monitoring facility

CONCLUSION

"The CCTV operators have the ability to remotely access the site and carry out remote CCTV tours. The system is also detector- based which means that any potential intruders entering site will break a detection beam and the system will send live images to the CCTV monitoring facility.

From that initial phase of the project, Gardwell were a very professional and well managed organisation. The team involved in the introduction of the system, from start to finish were professional, knowledgeable and took the time to listen to our requirements and developed a system that met our requirements.

They were also available to answer any questions that we had regarding the set-up of the system and its operation. The system was installed taking into consideration our bookings at the time and the engineers were approachable, friendly and very knowledgeable in the system. There have been no incidents of anti-social behaviour at the centre or in the grounds proving how effective a deterrent it is."

Jon Bunting, Borough Council of King's Lynn and West Norfolk

CASE STUDY REF: 003

KEY SERVICES:

- Remotely monitored CCTV



Remotely monitored CCTV in operation at the South Lynn Community Centre